Understanding Your Bill

RIDGEUTILITIES

1 GST

The 5% calculation is based on the total cost of your bill.

2 Total Current Charges

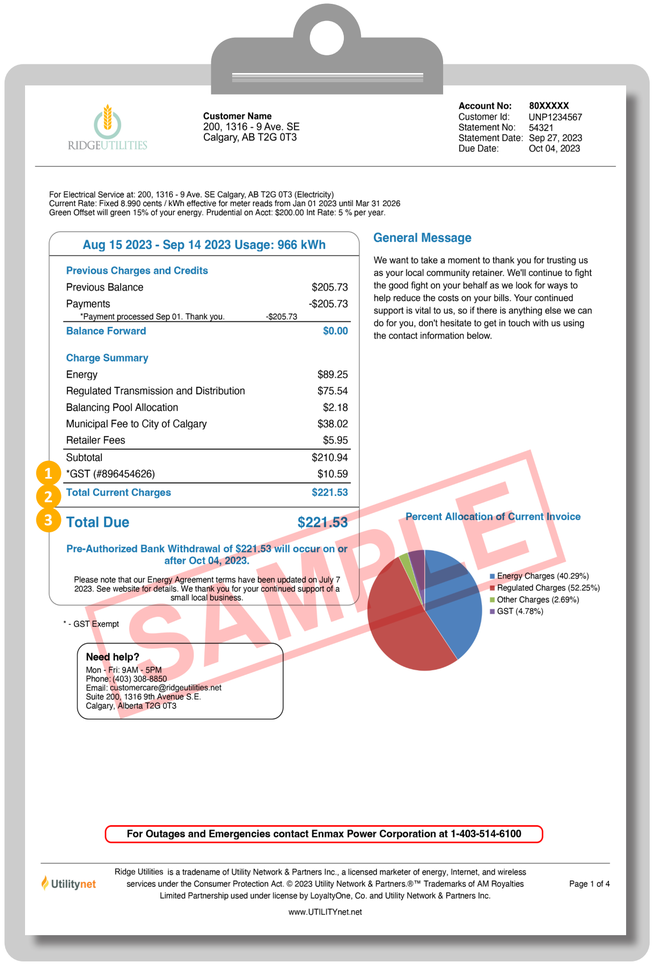
Total charges for the billing period displayed on the invoice.

3 Total Due

Total amount to be withdrawn from your bank account.

Who should I call in case of a power outage or an emergency?

The contact information for your Distributor or Wires Service Provider is listed on page 1 of your invoice. Please make note of this information for future reference.



RIDGEUTILITIES

Customer Name
200, 1316 - 9 Ave. SE
Calgary, AB T2G 0T3

Account No: 80XXXXX
Customer Id: UNP1234567
Statement No: 54321
Statement Date: Sep 27, 2023
Due Date: Oct 04, 2023

For Electrical Service at: 200, 1316 - 9 Ave. SE Calgary, AB T2G 0T3 (Electricity)
Current Rate: Fixed 8.990 cents / kWh effective for meter reads from Jan 01 2023 until Mar 31 2026
Green Offset will green 15% of your energy. Prudential on Acct: $200.00 Int Rate: 5 % per year.

Aug 15 2023 - Sep 14 2023 Usage: 966 kWh

Previous Charges and Credits	
Previous Balance	$205.73
Payments	-$205.73
*Payment processed Sep 01. Thank you.	-$205.73
Balance Forward	**$0.00**
Charge Summary	
Energy	$89.25
Regulated Transmission and Distribution	$75.54
Balancing Pool Allocation	$2.18
Municipal Fee to City of Calgary	$38.02
Retailer Fees	$5.95
Subtotal	$210.94
*GST (#896454626)	$10.59
Total Current Charges	**$221.53**
Total Due	**$221.53**

Pre-Authorized Bank Withdrawal of $221.53 will occur on or after Oct 04, 2023.

Please note that our Energy Agreement terms have been updated on July 7 2023. See website for details. We thank you for your continued support of a small local business.

* - GST Exempt

General Message

We want to take a moment to thank you for trusting us as your local community retainer. We'll continue to fight the good fight on your behalf as we look for ways to help reduce the costs on your bills. Your continued support is vital to us, so if there is anything else we can do for you, don't hesitate to get in touch with us using the contact information below.

Percent Allocation of Current Invoice

Energy Charges (40.29%)
Regulated Charges (52.25%)
Other Charges (2.69%)
GST (4.78%)

Need help?
Mon - Fri: 9AM - 5PM
Phone:(403) 308-8850
Email: customercare@ridgeutilities.net
Suite 200, 1316 9th Avenue S.E.
Calgary, Alberta T2G 0T3

SAMPLE

For Outages and Emergencies contact Enmax Power Corporation at 1-403-514-6100

Utilitynet

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4 Energy Charge

This is the cost of energy you have used in a billing period. These charges are expressed in cents per kilowatt hour (¢ per kWh) for electricity or dollars per gigajoule ($/GJ) for natural gas.

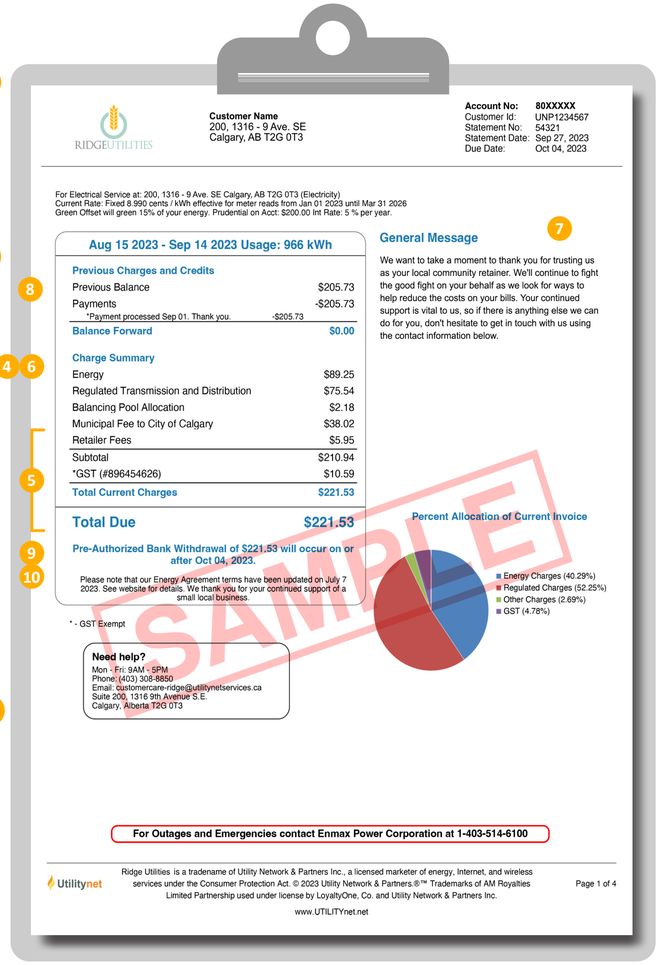
5 Delivery Charge

These charges are the regulated cost for the Distributor or Wires Service Provider to deliver energy to consumers. They can be broken down further into:

- **Distribution Charge:** the cost of building, operating and maintaining the local distribution system.
- **Transmission Charge:** the cost of building, operating and maintaining the provincial power grid or the transmission pipelines.
- **Rate Riders:** a temporary credit or charge approved by the regulator.
- **Local Access Fee:** the energy company, on behalf of local government, collects this fee to access municipal land to construct, maintain and operate distribution systems serving the residents of the city, town or village.

6 Cancel/Rebill

This means the initial charges for the referenced billing period are being cancelled and new charges are being billed. There are a number of reasons why previous billed charges may be cancelled. For example, a corrected meter reading or the replacement of an estimated (or calculated) meter reading with an actual meter reading.



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7 Site ID Number

The Site ID is the equivalent of your home's street address but for your electric or gas meter. Utility companies use this number to identify and bill your home for energy used. It is important to make sure this number is correct when signing a contract because it will ensure you will be billed for the correct meter and location.

8 Meter Reading

Each month, the Distributor, ATCO Gas or the Wires Service Provider (ATCO, ENMAX, FortisAlberta, EPCOR, or other) will send an electronic file to the energy retailer.
This file contains the current meter read and the date the meter was read. The reading could be an actual reading or a calculated estimate.
The difference between the current read and the previous read is your actual consumption during the defined time period. The actual consumption is used to calculate how much you are billed.

9 Administration Charge

This is the interest as a credit on any security that your retailer is holding for the duration of your account.

10 Interest on Prudential

This is the interest as a credit on any security that your retailer is holding for the duration of your account.